

# THE NORTH THORESBY PRACTICE



## NEWSLETTER

Summer 2021

### Evening and Weekend Appointments

We are part of the Lincolnshire East GP Hub offering an Extended Out of Hours service.

Appointments are available **with a GP, Nurse Practitioner and a Pharmacist** on **Alternate weekday evenings 18.30 – 20.00pm and weekends Sat/Sun 08.00 to 20.00** and are bookable by our receptionists.

**They are based within the Urgent Care Department Building at Louth County Hospital.**

These are routine appointments designed for patients who cannot always attend during normal working hours or if the practice is short of appointments. Our receptionists will be offering these appointments at every opportunity and we encourage patients to utilise this service to avoid the risk of losing it.

*Appointments will be local GPs but none from our practice at this time. (All out of hours appointments are currently Telephone appointments due to COVID-19)*

### Staff Information

- **DR H MACRORIE** will be returning to the surgery from the end of July.
- **CHRISTINE** will be joining us as a Practice Nurse from August.
- **SAM** will be joining us as a Healthcare Assistant from August.
- **JACKIE** and **VICTORIA** will be joining the Reception team from the beginning of August.
- Minor Surgery Clinics will also be re-commencing from September These appointments are by GP referral only.
- **Polite Reminder**—Most of our GP's do not work full time and therefore do not have regular clinics each day of the week—This may be why you might not always be able to see a particular doctor. **We encourage patients to see whichever doctor is available for minor illnesses.** However, if patients prefer to see a certain doctor, please keep in mind that this may mean a longer wait for their availability. Also, we do encourage patients to **utilise other staff members within the practice. If you are needing medical attention and refuse an appointment offered to you; it will be documented.** The receptionist may often divert you to the most appropriate person depending on your presenting problem. We try to offer as many appointments as we can due to GP availability being so limited across all parts of the country; as in some cases, not all problems need to be dealt with by a doctor so we advise patients to see other available staff members where possible.

# COVID-19 VACCINE PROGRAMME

The Surgery is no longer providing first or second vaccinations. Anyone wishing to book a vaccination will need to contact 119 via telephone or book online through the NHS website.

This is in line with the governments priority list. JCVI 'The Joint Committee on Vaccination and Immunisation' advises that implementation of the COVID-19 vaccine programme should aim to achieve high vaccine uptake. An age-based programme will likely result in faster delivery and better uptake in those at the highest risk.

---

## Dispensary

**Our Dispensary is based at North Thoresby and is open:**

**Monday—Friday from 8:30am—6:30pm (closing between 1pm-2pm daily)**

**Telephone lines are open from 11am-3pm (Option 3 on the phone lines)**

**\*Please allow a 1 week turn around for repeat prescriptions\***

### **How to order your prescription:**

- ◆ *Dropping your repeat slip at either the North Thoresby or the Holton-le-Clay Prescription Boxes.*
- ◆ **SystemOnline (You will need to obtain a username and password from Reception—OVER 16's Only and PHOTO ID IS REQUIRED)**
- ◆ **By Post—Enclosing a pre-paid self addressed envelope.**

**WE DO NOT ACCEPT PRESCRIPTION/MEDICATION REQUESTS OVER THE PHONE**

## Practice Nurses

- Childhood immunisations
- Holiday vaccinations
- Compression
- Staple removals
- Contraceptive Pill Reviews
- Hormone injections
- Swab Tests
- Diabetic reviews
- Hypertension reviews
- Doppler studies
- Contraceptive injections
- Shingle vaccinations

## HCA's

- Vitamin B12 injections
- Pneumonia/Flu Vaccinations
- Blood Tests
- INR (Warfarin) checks
- Smoking Cessation Advice
- Blood Pressure checks
- NHS Health Checks
- ECG's
- Ear Syringing
- New Patient Appointments
- Spirometry Tests (not currently available)
- Dressings and Wound care

By using the Healthcare Assistants for the above services, it will automatically free up more appointments with the Practice Nurses for more complex needs.

## Blood/Test Results

Please phone the surgery (Option 2) after 11am to obtain blood test results, Scan Results or other any other queries.

### **Please Note:**

- *It is the patients responsibility to contact the surgery to obtain their test results unless they have been told otherwise by a clinician.*
- *Any tests that have been requested or arranged via a hospital consultant; should be chased by the patient through the hospital department that they were seen under.*

**\*Polite Reminder\*** *The receptionists are not medically trained to give specific readings or go into detail about results or findings . Messages passed on will be generic or a statement that the doctor has written to pass on to the patient. If you require a more in depth discussion about any results you may not understand, please send a request via AskMyGP to see or speak to a doctor.*

# Reminders

We would like to kindly remind patients of the practice that the **Ambulance Bays** located at the front of each of our surgeries **are to be kept clear and not used for patient parking.**

Thank you.

**NORTH THORESBY SURGERY**

*HIGHFIELD ROAD, NORTH THORESBY, DN36 5RT  
01472 840202*

**HOLTON - LE - CLAY SURGERY (Branch)**

*LANCASTER GATE, HOLTON LE CLAY, DN36 5YS  
01472 828546*

*<https://www.norththoresby.org.uk/>*



The North Thoresby Practice

